

Crystal Clear Cleaning - Referral Programme

Refer. Reward. Repeat.

Because your trust means everything, and it should sparkle just like our results.

Refer a Biohazard Clean – Elite Reward Tier

Biohazard jobs are specialist and high-impact

When you refer someone to our Biohazard Cleaning service, you receive:

- 💷 10% of the job value (e.g., £500 job = £50 reward)
- 🧼 One FREE Domestic or Commercial Clean (up to 2 hours)

Your referral receives:

- 🧾 10% OFF their Biohazard Clean

💡 **Example:** If your referral books a £2,000 job, you get **£200 + a free clean**. They save **£200**.

Refer a Commercial Clean – Premium Reward Tier

You receive:

- 💷 10% of the total job value (one-time reward)

Your referral receives:

- 🧾 £50 OFF their first commercial service (min. job value £299)

💡 Perfect for offices, estate agents, shops, warehouses & landlords.


Refer a Domestic Clean – Everyday Reward Tier

You receive:

- Next regular clean for free (up to 2 hours)


Your referral receives:

- 20% off their first clean

 Ideal for neighbours, friends, or family looking for regular sparkle or a one-off deep clean.

How to Refer

1. Share the form with the person you are referring and tell them to mention your name
2. Your friend books and completes their cleaning.
3. **You both get rewarded—simple as that!**

 **Unlimited referrals** – keep earning and cleaning for free!

Crystal Clear Cleaning Referral Program - Terms and Conditions

These Terms and Conditions govern the Crystal Clear Cleaning Referral Program.

1. Eligibility:

- The Program is open to existing customers of Crystal Clear Cleaning who have a valid account and are in good standing.
- Employees and immediate family members of Crystal Clear Cleaning are not eligible to participate as Referrers.

2. How to Refer:

- Referrers can participate by sharing their unique referral link or code (if provided) with potential new customers ("Referred Customers").
- Referral methods may include email, social media, word-of-mouth, or other methods approved by Crystal Clear Cleaning.
- The Referrer must ensure they have the Referred Customer's consent before sharing their contact information with Crystal Clear Cleaning.

3. Qualifying Referrals:

- A referral is considered "Qualifying" when all of the following conditions are met:
 - The Referred Customer is a new customer of Crystal Clear Cleaning and has never used our services before at the service address provided.
 - The Referred Customer uses the Referrer's name when booking their first service.
 - The Referred Customer completes and pays for their first cleaning service with Crystal Clear Cleaning.
 - The Referred Customer's account is in good standing.

4. Referral Rewards:

- Once a Qualifying Referral has occurred, the Referrer will be eligible for a reward as specified by Crystal Clear Cleaning. This reward may include, but is not limited to:
 - A discount on a future Crystal Clear Cleaning service.
 - A free add-on service.
 - Other benefits as determined by Crystal Clear Cleaning.
- The specific reward offered may be subject to change at Crystal Clear Cleaning's discretion.
- Rewards are typically issued after the Referred Customer has completed and paid for their first service and any applicable cooling-off periods have passed.
- Rewards are non-transferable and cannot be redeemed for cash unless explicitly stated by Crystal Clear Cleaning.
- Crystal Clear Cleaning reserves the right to withhold or deny rewards if it suspects fraudulent activity or a violation of these Terms and Conditions.

5. Referred Customer Benefits:

- Referred Customers may also be eligible for a special offer or discount on their first service when using a valid referral link or code. The specifics of this offer will be communicated through the referral process.

6. Limitations:

- Referrers cannot refer themselves or members of their household.
- Each Referred Customer can only be associated with one Referrer. If a Referred Customer receives multiple referrals, the referral associated with the first booking will typically be credited.
- Crystal Clear Cleaning is not responsible for any technical issues or errors that may prevent a referral from being properly tracked or credited.
- The Program is subject to availability and may be suspended or terminated at any time without notice.

7. Privacy:

- By participating in the Program, Referrers acknowledge and agree that Crystal Clear Cleaning may collect, use, and disclose their personal information in accordance with its Privacy Policy, which can be found on our website.

8. Termination:

- Crystal Clear Cleaning reserves the right to terminate a Referrer's participation in the Program and void any accrued rewards if it determines, in its sole discretion, that the Referrer has violated these Terms and Conditions or engaged in any fraudulent or abusive activity.

9. Governing Law:

- These Terms and Conditions shall be governed by and construed in accordance with the laws of England and Wales.

10. Contact Us:

- If you have any questions about the Referral Program, please contact us at info@crystalclearclean.co.uk or 08000016192

**Crystal Clear Cleaning reserves the right to interpret and apply these Terms and Conditions in its sole discretion.*